
Booking & Cancellation Policy

Booking Policy

- You must be at least 18 years old to book for a stay.
- The maximum number of guests is 5 persons (4 adults and 1 child up to 5 years old).
- The minimum length of stay is 5 nights.
- Visitors are not permitted to stay overnight or for parties. For special events please discuss with the property manager.
- Pets are not allowed.
- Smoking is not allowed inside the house. It is allowed in the outdoor areas.
- Any illegal action is prohibited (drugs etc).
- The Villa Esperia administration accepts booking requests via post, telephone, electronic means or in any other manner.
- The booking is considered 'guaranteed' when a guest has made a prepayment of 30% of the total accommodation fees by the means stated below.
- The remaining 70% of total costs should be paid 30 days before check-in. Otherwise the booking is canceled (see cancellation policy).
- The payment of accommodation fees can be done by bank transfer (wire transfer).

Check-In & Check-Out Policy

- A valid government-issued identification card or passport is required at check-in.
- Check-in time is from 14:00 pm.
- Check-out time is by 11:00 am.

Cancellation & Amendment Policy

- Amendments of booking dates depend on property availability. Please contact property manager to check availability.
- Full refund for cancellations made at least 30 days before check-in.
- 50% refund for cancellations made at least 15 days before check-in.
- No refunds for cancellations made within 15 days of check-in.
- A 20€ fee for bank transfers is charged in all refunds.

Thank you for booking to Villa Esperia